Types of Service

POS & Sales · https://spos.pk/docs/types-of-service/

Types of service describe how a customer receives their order, for example dine-in, takeaway or home delivery in a restaurant, or pickup versus delivery in a shop. Setting the service type on each sale tells your team how to prepare and hand over the order, and helps your reports show which service is most popular.

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1. Go to the service type settings in Smart POS and check which service types are available for your business, such as dine-in, takeaway and delivery.
2. Add or adjust the service types you offer, giving each one a clear name your staff will recognise.
3. At the POS screen, select the right service type before or during the sale, so the order is prepared in the right way.
4. If the service type changes the price or adds a charge, such as a delivery fee, check that the charge appears on the bill.
5. Complete the sale and check the receipt, which should show the service type, so the customer and your team both know how the order will be handled.

Tip: Always confirm the service type with the customer before taking payment, because a dine-in order and a delivery order are prepared very differently.