Customer Display Screen

POS & Sales · https://spos.pk/docs/customer-display-screen/

A customer display screen is a second screen facing the customer at the till, showing the items being added, the total and the change due. It builds trust, because customers can follow the bill as it is built, and it is also a good place to show your shop name or a promotion.

Customer display screen

1. Connect the customer display screen to the same computer or till that runs Smart POS, following the display's own setup steps.
2. Go to the POS or display settings in Smart POS and turn on the customer display option.
3. Choose what the display should show, such as the items, prices, total and change, and your shop name or logo if supported.
4. Open the POS screen and add products to a test sale, then check that the customer display updates with each item.
5. Position the display so customers can read it easily from the till, and check it at the start of each day.

Tip: If the display stops updating, check the cable and restart the POS screen first, before changing any settings.